



Customer Relationship Management in a flexible Thin Client format

Now, it's easy to access the full functionality of GoldMine® Business Contact Manager Corporate Edition from any Web connection or from a local area network (LAN). With iGoldMine™ you can access your sales and marketing information, and your customer service and support information to better manage your customer relationships.

iGoldMine™

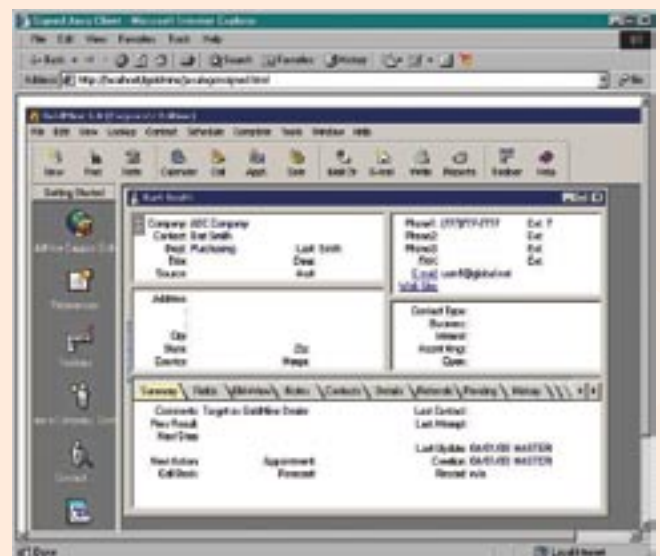
The power of GoldMine Business Contact Manager Corporate Edition lies in its ability to track customer relations across individuals, teams, and through the entire customer lifecycle. iGoldMine offers the functionality of GoldMine Business Contact Manager Corporate Edition with added security by eliminating the need to have locally stored information. A Thin Client strategy utilizes server-based computing to enable organizations to administer, deliver, and update applications from a central location to a wide variety of users. Therefore, iGoldMine is a great solution for anyone who needs to access their customer information remotely.

A Flexible Solution that Gives Immediate, Real-time Access to GoldMine Business Contact Manager Corporate Edition

Use iGoldMine to:

- Supplement your regular access to GoldMine
- Deliver new GoldMine applications to distributed teams
- Use existing desktop hardware without making upgrades
- Support the use of multiple desktop Operating Systems or platforms
- Replace synchronization procedures with live access
- Rapidly configure and deliver with the complete control of a central IT department
- Connect over a local area network (LAN), the Internet, or other network connection

iGoldMine offers you the ability to manage all customer relationships by supporting everything from basic contact management activities to scheduling and management analysis to customer service tracking and management.



iGoldMine™

iGoldMine gives mobile professionals real-time remote access to comprehensive customer and prospect management.

Sales & Marketing professionals can update their customer & project information from the field, using all the features of GoldMine.



Use the world-class features of GoldMine Business Contact Manager Corporate Edition from any compatible Java-enabled browser.

FEATURES

- Create, view, update, print contact records
- Search for contacts
- View full personal and group calendars
- Update individual or group schedules
- Manage correspondence, e-mail and e-mail folders
- Utilize GoldMine's signature tools such as Opportunity Management, Automated Processes™, Literature Fulfillment, and leads analysis

CLIENT OPTIONS

Browser-based (zero footprint):

Run GoldMine either inside the browser, or as an extension of it. Provides a seamless, easy to access interface, as well as control over screen size and application switching.

- Microsoft® Internet Explorer® Plug-in (Active X control)
- Netscape® Plug-in (Java™ based plug-in)
- Linux® Plug-in for Netscape (Java-based plug-in)
- Generic Java™ Plug-ins (signed or unsigned)

Native Clients (small install required):

Run GoldMine outside the browser and benefit from even better performance over browser plug-ins.

- Native Windows® Client
- Native Linux Client

SYSTEM REQUIREMENTS

- Microsoft® Internet Information Server (IIS) 5.0
- A minimum of 5 GoldMine Business Contact Manager Corporate Edition licenses
- Microsoft® Windows® 2000 Server or Windows 2000 Advanced Server with Service Pack 2 or 3

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